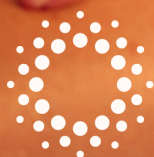




# Installation & Operating Instructions

Love your Sauna. Live a Radiant Life.



Radiant Health



# INFRARED SAUNA

## Installation and Operating Instructions

Pause P-2.5H | P-2.5H-CA

Pause P-3H | P-3H-CA

This Product is covered by:  
US Patents No. 8,692,168  
Canadian Patents No. 2,729,500  
2,794,059 & 2,813,340  
and other Patents Pending.



FOR YOUR RECORDS

Model Number: \_\_\_\_\_

Serial Number: \_\_\_\_\_

Date Purchased: \_\_\_\_\_

If questions arise regarding this product or this manual, please contact **Radiant Health** at 1-888-291-6544 or [support@radianthealth.com](mailto:support@radianthealth.com)

**IMPORTANT:** **Radiant Health** reserves the right to change specifications or design without notification and without incurring any obligation.

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**SECTION 1. BEFORE YOU BEGIN**

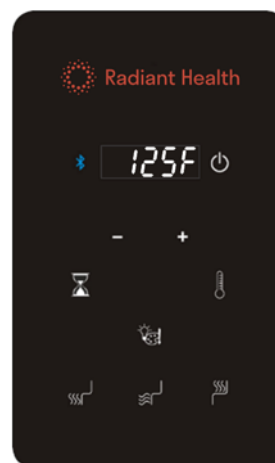
This manual is for installation and operation of a Radiant Health Series sauna with an SL2 IR control panel.



**Pause P-2.5H | P-2.5H-CA sauna**

**Pause P-3H | P-3H-CA sauna**

(IG-825-RH, IG-830-RH)



**SL2 IR Control Panel**

Use these instructions when assembling the sauna. For best results and for protection of product warranty, please read, understand and follow all safety information, safety placards, and installation and operating instructions prior to starting the installation process.

**If questions arise regarding this product or this manual, please contact *Radiant Health* at 1-888-291-6544 or [support@radianthealth.com](mailto:support@radianthealth.com)**

## SECTION 2. SAFETY INFORMATION

### 2.1. CONSTRUCTION and INSTALLATION SAFETY



**WARNING - ELECTRIC SHOCK HAZARD:** High voltage exists within this equipment. There are no user-serviceable parts within this equipment. Have the equipment serviced only by qualified and licensed personnel in accordance with local and national codes.



**WARNING - ELECTRIC SHOCK HAZARD: DO NOT** install electrical receptacles inside the sauna.



**WARNING:** If installing a fire sprinkler system inside the sauna, ensure it is properly rated for sauna room temperatures.



**CAUTION:** When assembly is completed, ensure proper ventilation is provided and airflow is not restricted.



**CAUTION:** Loose electrical connections can cause heat damage to wires, terminal blocks and other components. Improper connections may void product warranty. Ensure all electrical connections are installed and inspected by qualified and licensed personnel.



**IMPORTANT:** The door to the sauna must open outward, to the exterior of the sauna.



**IMPORTANT: DO NOT** install a lock or mechanical locking device onto the door of the sauna. If needed, use only a magnetic or spring-loaded catch mechanism that allows the door to open when pressed or pulled.



**IMPORTANT:** To prevent electrical shock, provide adequate electrical grounding to the electrical receptacle.



**IMPORTANT:** Do not install a shower in the sauna.

**NOTE:** To protect product warranty, only qualified licensed personnel should perform service to this equipment.

**NOTE:** A GFCI (Ground-Fault Circuit Interrupter) device is not required by NEC. Only install a GFCI if required by local codes, however, be aware this could cause nuisance electrical circuit trips during use of the product.

## 2.2. USER and OPERATIONAL SAFETY



**WARNING:** Prolonged exposure to elevated temperatures can induce hyperthermia. Hyperthermia occurs when internal body temperature reaches several degrees above normal (98.6°F). Symptoms of hyperthermia include an increase in body temperature, dizziness, lethargy, drowsiness, and fainting. Effects of hyperthermia include failure to perceive heat, failure to recognize the need to exit the sauna, unawareness of impending hazard, fetal damage in pregnant women, physical inability to exit the sauna and unconsciousness.



**WARNING: DO NOT** take a sauna if using alcohol, recreational drugs, or prescribed medication as these may greatly increase risk of hyperthermia, personal injury or death.



**WARNING - FIRE HAZARD: DO NOT** use the sauna for drying clothes, bathing suits, towels, etc.



**WARNING - FIRE HAZARD: IMMEDIATELY DISCONTINUE** using the sauna if the walls or ceiling exhibit unusual discoloration and/or darken in color.



**WARNING - HOT SURFACES:** The IR emitters become hot during operation. Keep hair, head, hands, body, and appendages on the safe side of guard rails. Provide close visual supervision to children, minors, and vulnerable individuals while in use.



**CAUTION:** The benches have been tested to ISO 7173 standard and have a maximum weight limit of 250 pounds per seating position.



**IMPORTANT:** If pregnant or a person in poor health, consult with a physician before using sauna.



**IMPORTANT: DO NOT** exercise, play or roughhouse while using the sauna. Be safe and respectful of everyone.



**IMPORTANT:** Keep children, minors, and vulnerable individuals safe. Be a responsible sauna user. When needed, provide operating instructions to those less experienced. Keep operation of the sauna safe for yourself and others to enjoy.



**IMPORTANT:** Do not spray water on infrared emitters. Use of water on infrared emitters may cause damage and will void the warranty.



**IMPORTANT INSTALLATION NOTICE:** Before using your sauna, please **carefully review all installation specifications** to ensure compliance and safe operation.

You may have purchased accessories sold separately from Radiant Health. These accessories may have **their own installation and electrical requirements**.

It is the **owner's responsibility** to ensure all components are installed according to their respective requirements. Use of unauthorized accessories may **compromise safety** and **void warranties**.

If you have any questions, please contact us at **Radiant Health** for assistance.

**NOTE:** Inspect the sauna regularly. Check for maintenance of the floor, control panel, and benches. Replace wood surfaces should any show signs of deterioration.



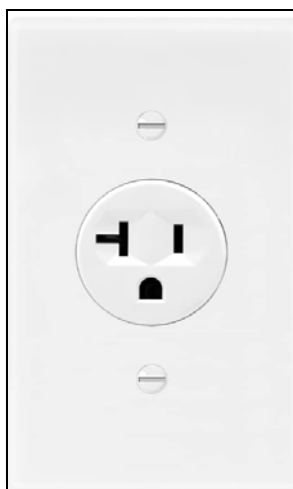
## SECTION 3. INSTALLATION REQUIREMENTS

To ensure safe use of the sauna, verify the following criteria are met:

- At least three (3) adults are required for the assembly and installation of the sauna.
- Ensure all electrical wiring is installed in accordance with National, State, Provincial, and local codes.
- The sauna is designed to operate on 120 Volts AC (standard household current).
- The IG-825-RH and IG-830-RH saunas require 20 amp service. Install electrical wire that is rated appropriately to meet or exceed the *Maximum Current Load* from the electrical panel to the receptacle. For safety, do not use extension cords, undersized, or inappropriately rated wiring.

Model Number	Maximum Current Load	Wire Rating (Minimum)
P-2.5H   P-2.5H-CA (IG-825-RH)	20 Amp	#2 12AWG +Gr
P-3H   P-3H-CA (IG-830-RH)	20 Amp	#2 12AWG +Gr

- The power cord extends ~8' from the lower right corner from the back of the floor.
- A 120 VAC dedicated circuit is recommended to avoid unnecessary tripping of the assigned circuit breaker.
- Ensure the circuit breaker is rated to *ONLY* meet the design limit of the *Maximum Current Load*. Do not install an oversized/over-rated circuit breaker. Do not exceed the safety rating of the *Maximum Current Load*.
- Install a NEMA 5-20R amp rated electrical receptacle.



5-20R (20 Amp) Receptacle

**Figure 1.**

- Do not operate the sauna should the power cord or connector become damaged or adversely discolored.
- Ventilation must comply with instructions provided in this manual.

## SECTION 4. PARTS LIST and RECOMMENDED TOOLS

### PARTS LIST

Inspect and verify the packaging includes the following materials.

- **Box #1:** Floor, ceiling, bench skirt, bench and door handle.
- **Box #2:** Left and right walls.
- **Box #3:** Front and back walls.

Each box label indicates the model of the sauna and serial number. The label also provides a brief description of the box contents.

Should it be necessary to contact Radiant Health support, record the model and serial numbers from each box.

Box Number \_\_\_\_\_

Serial Number \_\_\_\_\_

Model Number \_\_\_\_\_

Box Number \_\_\_\_\_

Serial Number \_\_\_\_\_

Model Number \_\_\_\_\_

Box Number \_\_\_\_\_

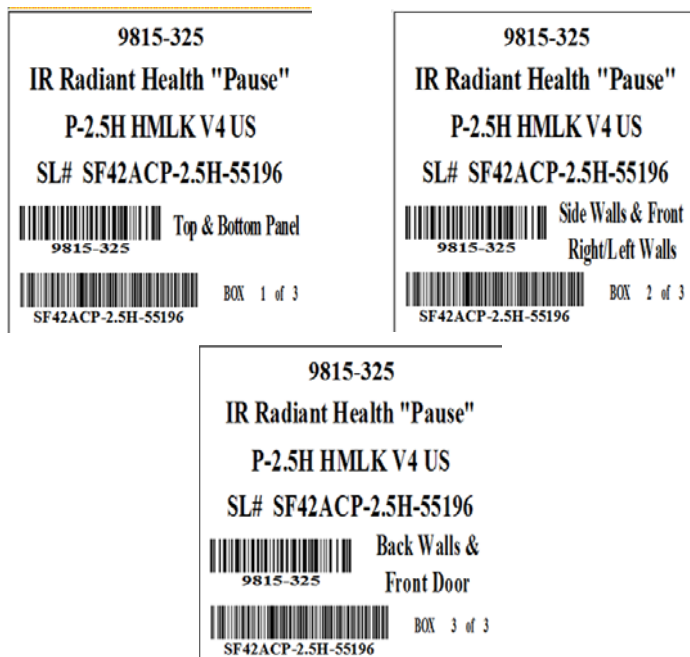
Serial Number \_\_\_\_\_

Model Number \_\_\_\_\_

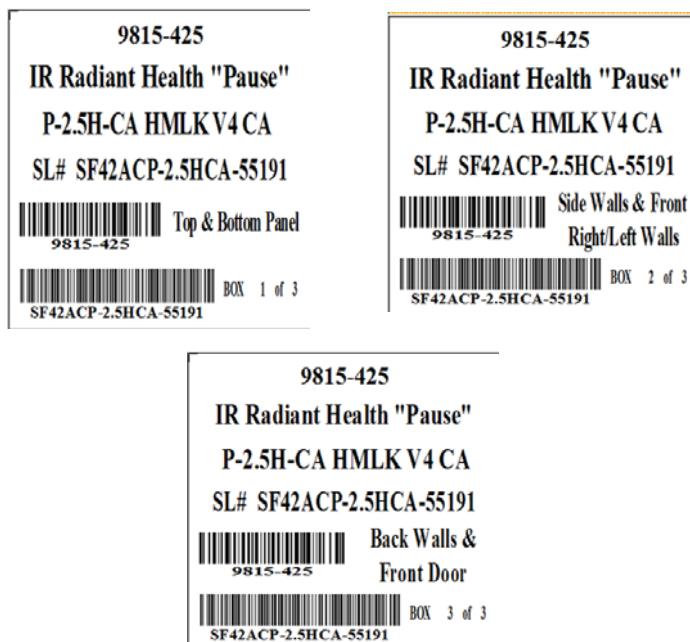
### RECOMMENDED TOOLS

- #2 Phillips Head Screw Driver
- Bubble level

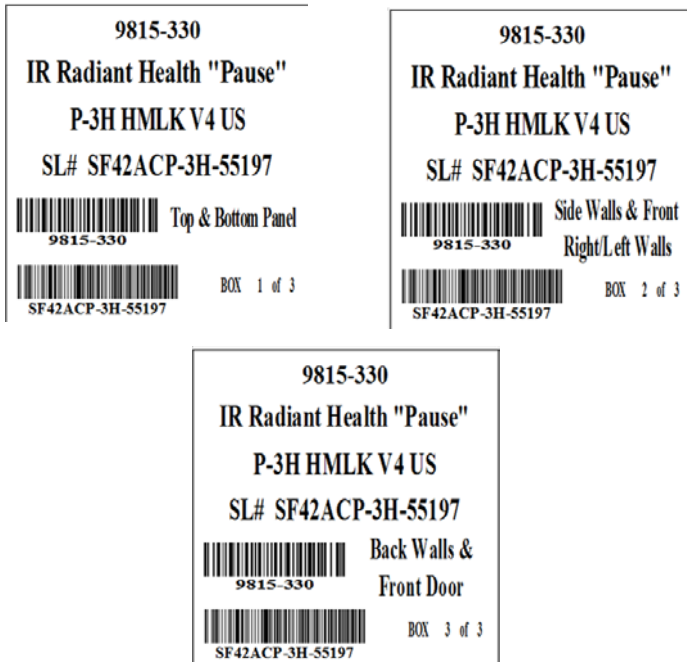
Sample P-2.5H Box Labels



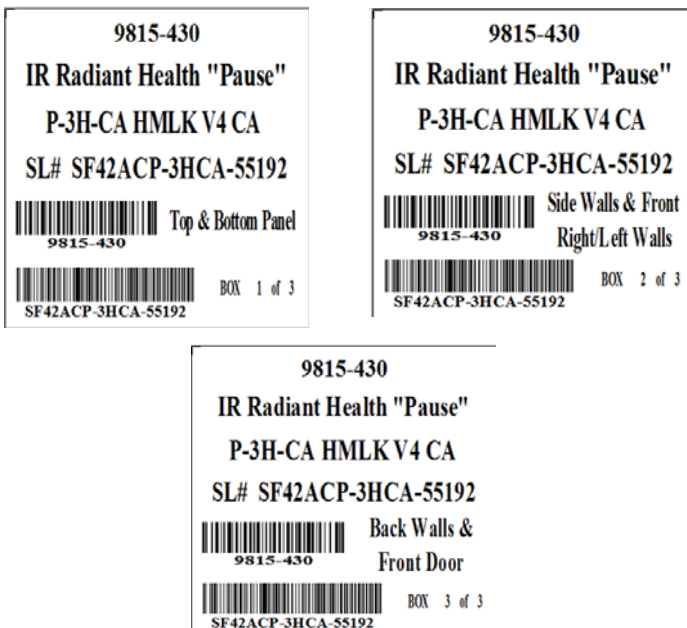
Sample P-2.5H-CA Box Labels



Sample P-3H Box Labels



Sample P-3H-CA Box Labels



## SECTION 5. SAUNA ASSEMBLY

Use these instructions for assembling a 3-person sauna.

### LAYING THE FLOOR PANEL

1. Place the floor panel on a flat, level surface, between 3 and 6 inches away from nearby walls, and no more than 5 feet from the dedicated electrical receptacle. **DO NOT** connect the power cord into the receptacle at this time.
2. Position the floor panel so the IR floor emitters are oriented towards the front of the sauna.
3. Using a bubble level, check the floor panel for level. If necessary, use shims beneath the floor panel to make level.
4. Ensure all cables and connectors attached to the floor panel are pulled in away from the edges.
5. Place the power cord on the outside of the floor panel.



**Figure 2. Laying the Floor Panel**

### INSTALLING BACK RIGHT WALL SECTION

6. Place the back *Right* wall section into the corresponding slot on the back *Right* edge of the floor panel.
7. Hold the back *Right* wall in place until the *Right* wall section is installed.



**Figure 3. Installing Back Right Wall Section**

## INSTALLING RIGHT WALL SECTION

8. Place the *Right* wall section into the corresponding slot on the *Right* side of the floor panel.
9. Lift up the *Right* wall section and slide the edge brackets into the mating brackets located on the edge of the back *Right* wall section.



**Figure 4. Installing Right Wall Section**

## INSTALLING BACK LEFT WALL SECTION

10. Place the back *Left* wall section into the corresponding slot on the back *Left* edge of the floor panel.
11. Lift up the back *Left* wall and slide the edge brackets into the mating brackets located on the back *Right* wall.



**Figure 5. Installing Back Left Wall Section**

### INSTALLING LEFT WALL SECTION

12. Place the *Left* wall section into the corresponding slot on the *Left* side of the floor panel.
13. Lift up the *Left* wall and slide the edge brackets into the mating brackets located on the back *Left* wall.
14. When the wall panels are mated correctly, verify the top edges where the corners meet are flat and flush.



**Figure 6. Installing Left Wall Section**

### INSTALLING BENCH SKIRT

15. Insert the bench skirt between the left and right wall panel tracks.
16. Pull loose cables towards the back wall, away from the bench skirt.
17. Slide the bench skirt all the way to the floor. Do not latch the skirt to the left and right walls at this time.



**Figure 7. Installing Bench Skirt**



**INSTALLING BENCH SEAT**

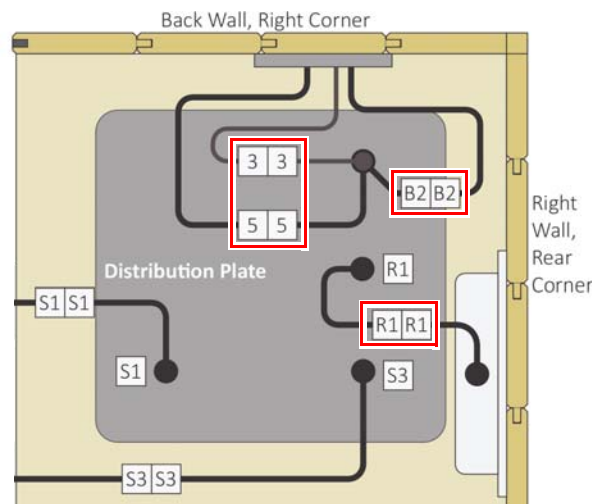
18. With the power junction box facing towards you, slide the bench seat down against the back wall.
19. Tilt the bench seat up against the back wall.



***Figure 8. Installing Bench Seat***

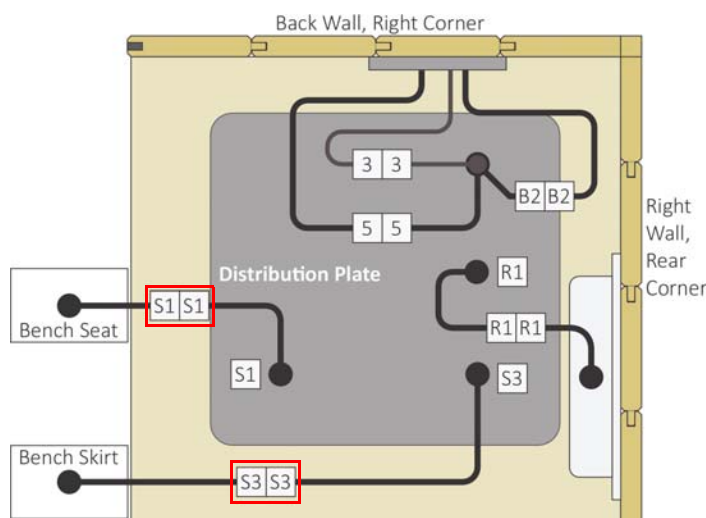
### ELECTRICAL CONNECTIONS - Beneath Bench, Right Corner

20. Connect the #3 cable from the distribution plate to the back wall #3 cable.
21. Connect the #5 cable from the distribution plate to the back wall #5 cable.
22. Connect the B2 cable from the distribution plate to the back wall B2 cable.
23. Connect the R1 cable from the distribution plate to the right wall junction box R1 cable.



**Figure 9. Beneath Bench, Right Corner**

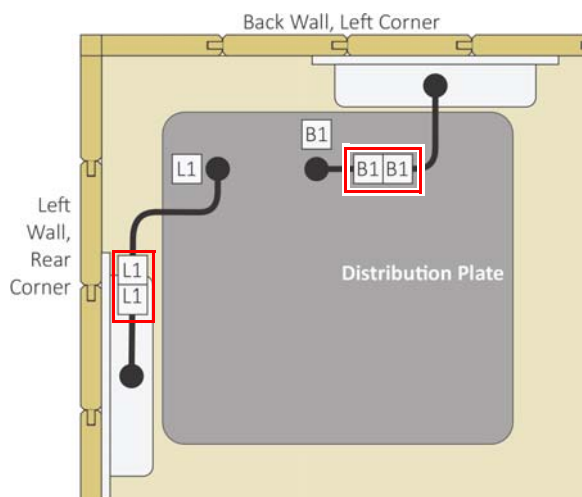
24. Connect the #S1 cable from the distribution plate to the bench seat #S1 cable.
25. Connect the #S3 cable from the distribution plate to the bench skirt #S3 cable.



**Figure 10. Connecting Bench Seat and Skirt**

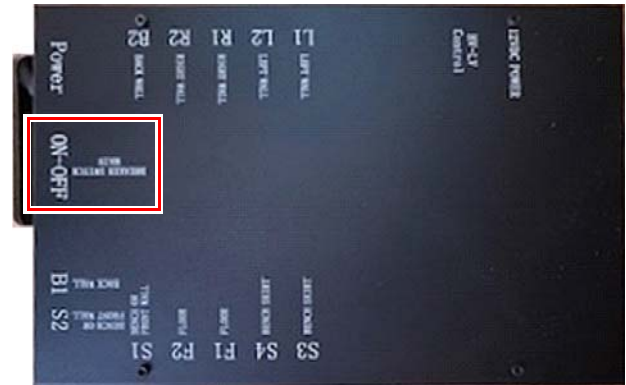
### ELECTRICAL CONNECTIONS - Beneath Bench, Left Corner

26. Connect the #L1 cable from the distribution plate to the left wall #L1 cable.
27. Connect the #B1 cable from the distribution plate to the back wall #B1 cable.



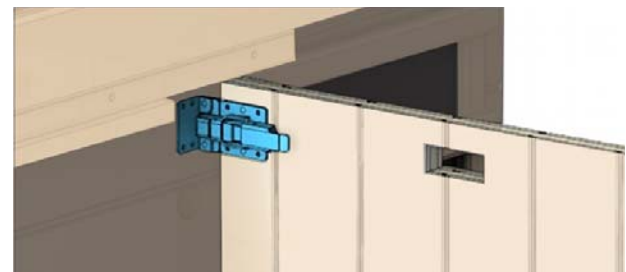
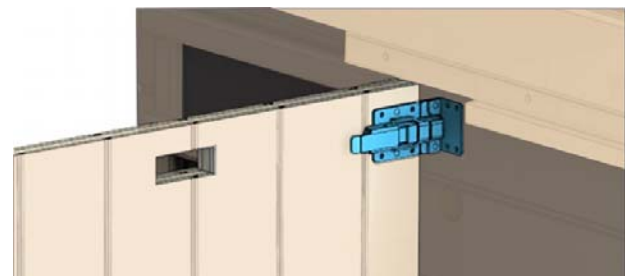
**Figure 11. Beneath Bench, Left Corner**

28. From the master control box, turn **ON** the power switch.



**Figure 12.**

29. Latch the bench skirt to the left and right walls.



**Figure 13.**

30. Tuck the back edge of the bench seat beneath the back wall heater guard, then push the bench all the way to the back wall.
31. Drop the bench seat into place on the bench skirt. If necessary, use the openings located on the bench skirt to reach in and wedge the bench seat into place.



**Figure 14.**

**INSTALLING FRONT LEFT WALL**

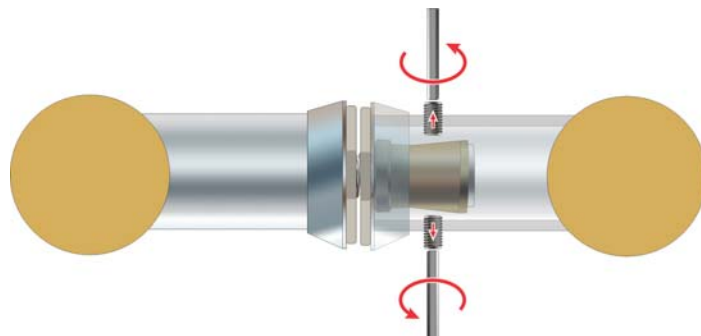
32. Place the front *Left* wall into the corresponding slot on the front *Left* of the floor panel.
33. Lift the front *Left* wall and slide the left brackets onto the edge brackets of the left wall. Press the front *Left* wall down into place.



**Figure 15. Installing Front Left Wall**

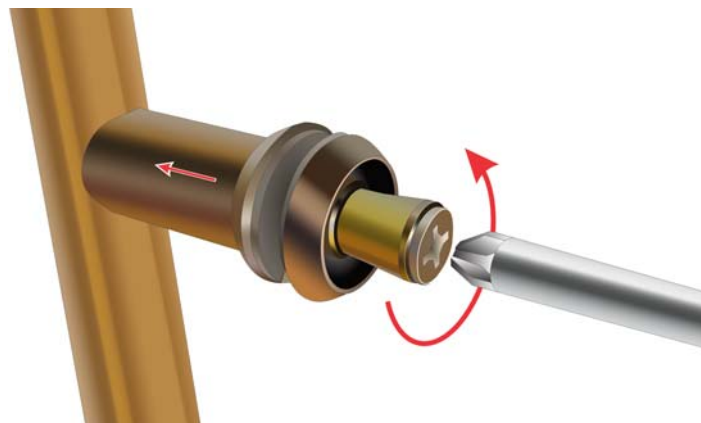
## INSTALLING DOOR HANDLE

34. Remove door handle assembly from its packaging.
35. Loosen the four (4) hex head set screws located on either side of the interior handle shafts using the Allen wrench provided with the handle kit.
36. Remove the interior handle from the handle assembly.



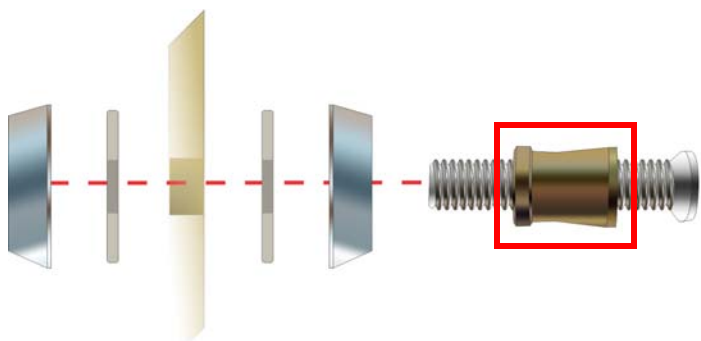
**Figure 16. Loosening Hex Head Set Screws**

37. Remove the hardware assemblies from the exterior door handle using a Phillips head screwdriver.



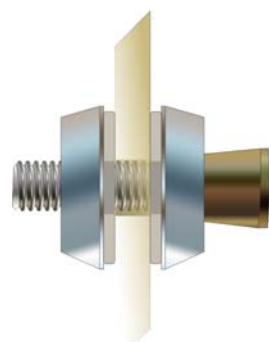
**Figure 17. Removing Hardware Assemblies**

38. Arrange the hardware for handle installation as shown in Figure 18. Note the orientation of the tapered shafts that slide onto the bolts. The taper will narrow towards the glass door.
39. From the interior side of glass door, install the plastic washer, decorative metal flange, tapered shaft and bolt.
40. From the exterior side of glass door, install the plastic washer and decorative metal flange onto the end of the bolt.



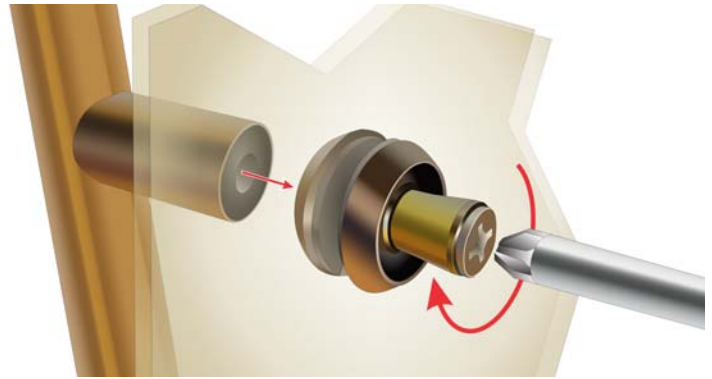
**Figure 18. Installing Hardware**

The assembled hardware on either side of the door should look like the arrangement shown in Figure 19.



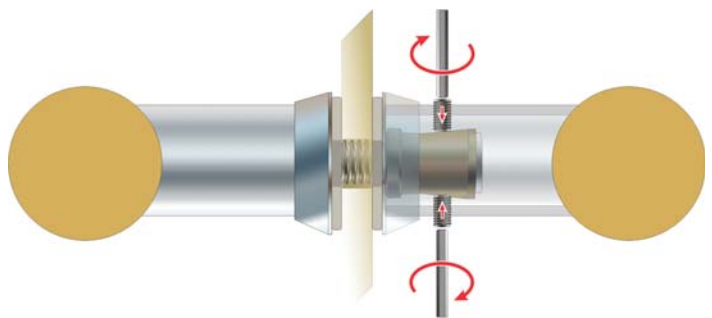
**Figure 19. Assembled Hardware**

41. Attach the exterior handle to the exterior side of the glass door using a Phillips head screw driver.



**Figure 20. Attaching Exterior Handle**

42. Slide the shafts of the interior handle over the exposed tapered shaft and head of the bolt, pressing firmly into the decorative flanges.
43. Tighten the four (4) hex head set screws to attach the interior handle using the Allen head wrench.



**Figure 21. Attaching Interior Handle**



### INSTALLING FRONT MID-SECTION

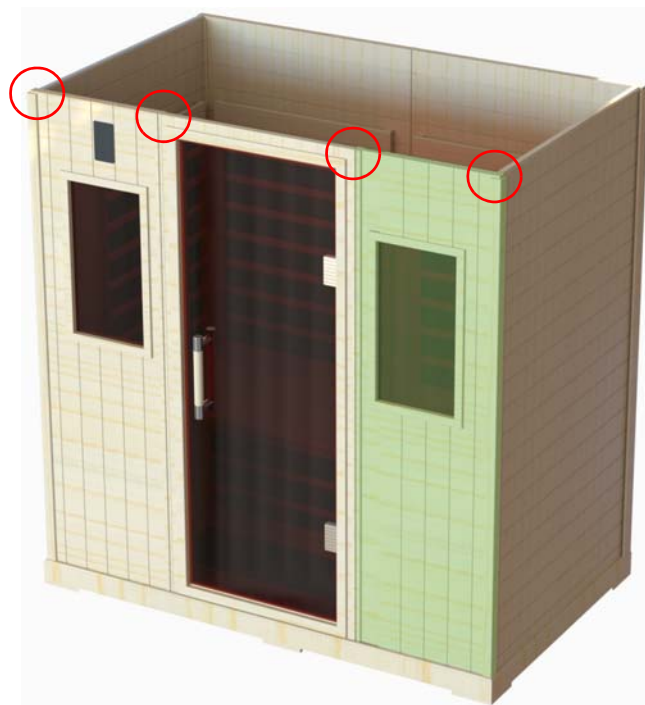
44. Place the front *mid-section* into the corresponding slot on the front middle of the floor panel.
45. Lift the front *mid-section* and slide the left brackets onto the edge brackets of the front left wall. Press the front *mid-section* down into place.



**Figure 22. Installing Front Mid-Section**

### INSTALLING FRONT RIGHT WALL

46. Place the front *Right* wall into the remaining slot on the front floor panel.
47. Lift the front *Right* wall and slide the left brackets onto the edge brackets of the front mid-section and the right brackets onto the edge brackets of the right wall. Press the front *Right* wall into place.
48. Verify the top corners of all the front wall sections are flush to each other.



**Figure 23. Installing Front Right Wall**

**INSTALLING CEILING PANEL**

49. From the top of the front and back wall sections, pull the ends of the cable harnesses out and over the outside edges.
50. Place four (4) Styrofoam packaging blocks on the top four corners of the sauna.
51. Gently place the ceiling panel on top of the Styrofoam blocks.
52. Align the placement of the ceiling panel with all four walls.

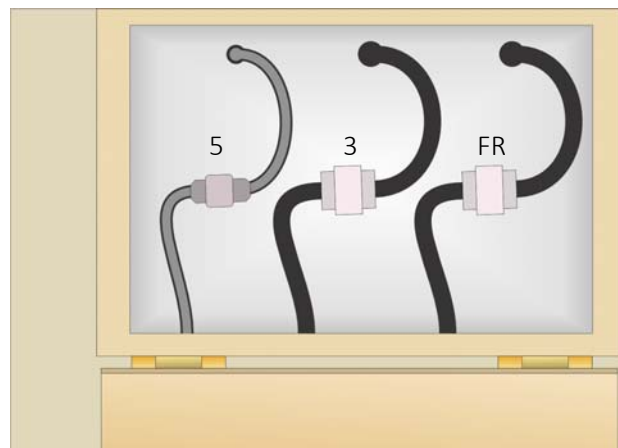


**Figure 24. Installing Ceiling**

53. Route the ends of the cable harnesses up through the cable openings in the ceiling.
54. Remove the two (2) rear-most Styrofoam blocks and gently lower rear portion of the ceiling. Ensure that the cables are not pinched.
55. Remove the two (2) remaining Styrofoam blocks and lower the front port of the ceiling into place, ensuring the front cable is not pinched.

### **ELECTRICAL CONNECTIONS - Ceiling, Back Right Corner**

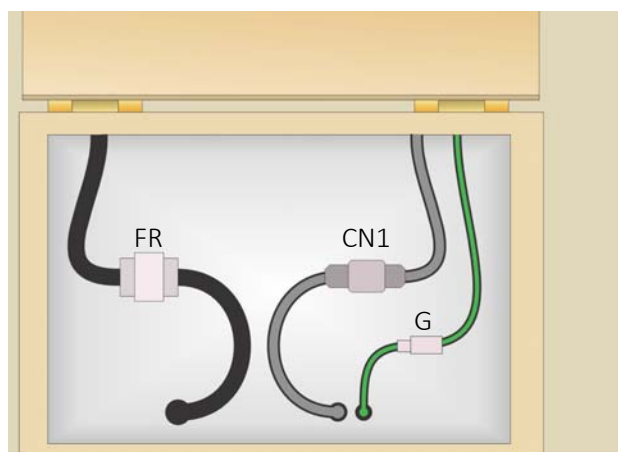
56. From the top of the ceiling, open the hatch located on the back right.
57. Fish out the three (3) cables from the hatch.
58. Connect the back wall #5 cable to the #5 ceiling cable.
59. Connect the back wall #3 cable to the #3 ceiling cable.
60. Connect the back wall FR cable to the FR ceiling cable.
61. Dress the cables into the trench.
62. Close the hatch.



**Figure 25. Ceiling, Back Right Corner**

### **ELECTRICAL CONNECTIONS - Ceiling, Front Left Corner**

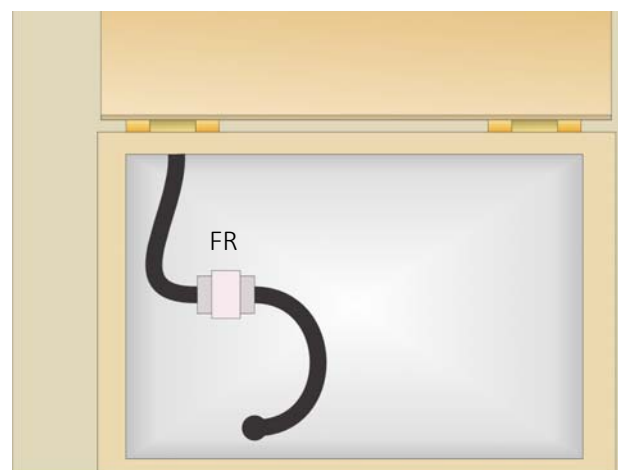
63. From the top of the ceiling, open the hatch located on the front left.
64. Fish out the three (3) cables from the hatch.
65. Connect left wall FR cable to FR ceiling cable.
66. Connect left wall CN1 cable to CN1 ceiling cable.
67. Connect left wall G cable to G ceiling cable.
68. Dress the cables into the trench.
69. Close the hatch.



**Figure 26. Ceiling, Front Left Corner**

### **ELECTRICAL CONNECTIONS - Ceiling, Front Right Corner**

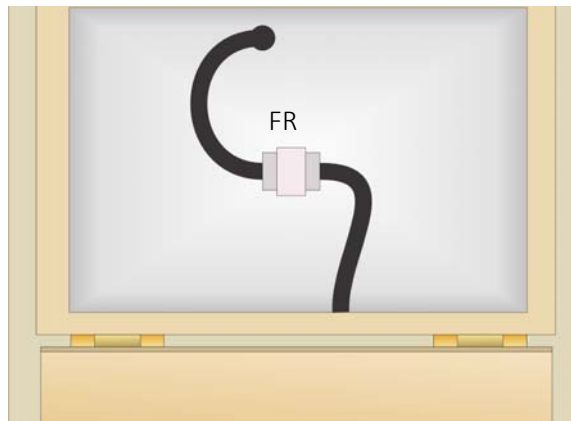
70. From the top of the ceiling, open the hatch located on the front right.
71. Fish out the cable from the hatch.
72. Connect the left wall FR cable to the FR ceiling cable.
73. Dress the cables into the trench.
74. Close the hatch.



**Figure 27. Ceiling, Front Right Corner**

### **ELECTRICAL CONNECTIONS - Ceiling, Back Left Corner**

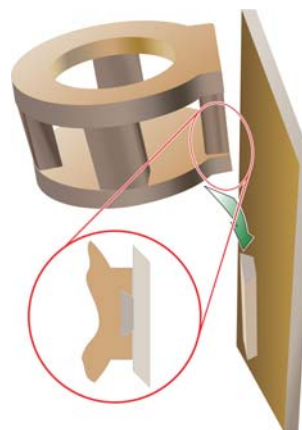
75. From the top of the ceiling, open the hatch located on the back left corner.
76. Fish out the cable from the hatch.
77. Connect the left wall FR cable to the FR ceiling cable.
78. Dress the cables into the trench.
79. Close the hatch.



**Figure 28. Ceiling, Back Left Corner**

### **INSTALLING CUP HOLDER(S)**

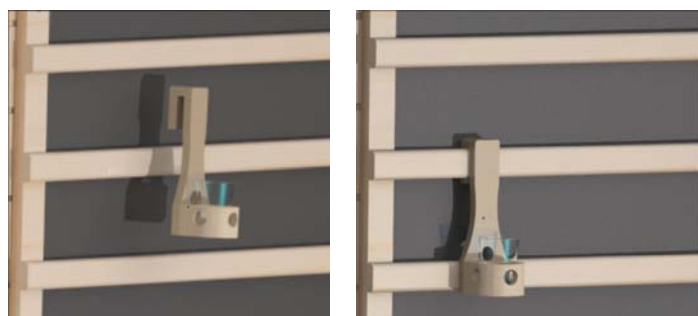
80. Hang the cup holder(s) onto dovetail cleat(s) mounted on the wall(s).



**Figure 29. Installing Cup Holder**

### **INSTALLING FRAGRANCE HOLDER**

81. Hang the fragrance holder on any preferred location of an IR guard rail.



**Figure 30. Installing Fragrance Holder**

### **INSTALLING SAND TIMER**

82. Locate the sand timer label and pre-drilled holes on the wall.
83. Attach the placard of the sand timer using the screws provided.



**Figure 31. Installing Sand Timer**

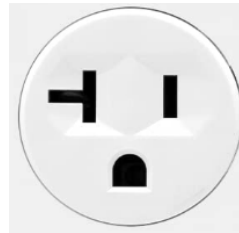
## CONNECTING POWER

Connect the sauna power cord into a 20 amp /5-20R receptacle.

**NOTE:** Ensure the sauna is connected to a dedicated circuit that is configured for the correct electrical rating.



**WARNING:** Incorrectly connecting the sauna into a shared circuit will cause poor performance, circuit breaker tripping, and overheating of electrical wiring.



5-20R Receptacle

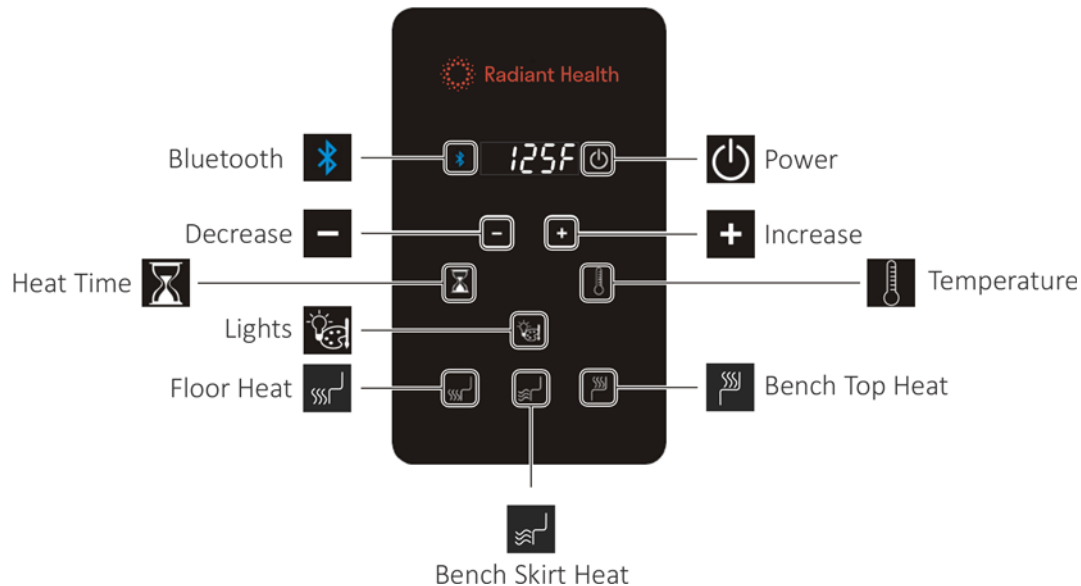


20 Amp Plug

**Figure 32. Connecting Power**

## SECTION 6. OPERATING the CONTROL PANEL

The instructions provided here are for operating an SL2 IR control panel.



**Figure 33. Control Panel Icons**

### APPLYING POWER

Press the **Power** icon once. The default settings for the temperature is 149°F (65°C), the duration is 60 minutes. These settings are adjustable (as described below) from 119° to 149° (48.3°C to 65°C). Duration of the sauna can be set from 0 to 60 minutes. Any changes are remembered by the control panel for your next session. Should power to the sauna be lost then restored, the settings will return to their default values.

Press the **Bench Top Heat** icon to turn on/off the bench heat.

Press the **Bench Skirt Heat** icon to turn on/off the skirt heat.

Press the **Floor Heat** icon to turn on/off the floor heat.

### SETTING DURATION and TEMPERATURE

Press the **Heat Time** icon for time, then press the **Increase** or **Decrease** icon to increase or decrease the amount of minutes (in 15 minute increments) to the desired setting. The maximum setting is 60 minutes.

Press the **Temperature** icon to display the temperature setpoint.



## LIGHTING OPERATION

Press the **Lights** icon to cycle through lighting options.

Sequence of colors are- White- Red- Green- Blue- Yellow- Aqua- Purple- Rotation of colors- Off.

Make a color choice, then set brightness. The brightness adjustment is available on the display for three (3) seconds. Press either the **Increase** or **Decrease** icon to increase or decrease the brightness. Brightness settings available are 25, 50, 75, and 100%.

Press and hold the **Lights** icon for three (3) seconds to turn off the light. Alternatively, cycle through the colors to turn off.

## BLUETOOTH® AUDIO

To use the sauna's built-in speakers and microphone, press the **Bluetooth** icon to turn Bluetooth on or off. On your device, open Bluetooth settings and choose Radiant Health Audio to pair.



**IMPORTANT:** Most Apple® products are rated to operate within a temperature range of 32°F to 95°F (0°C to 35°C). The warranty for the Apple product may become null and void if operated inside a sauna where the temperature exceeds the manufacturers maximum recommended temperature rating.

**SECTION 7. APP OPERATION**

The SL2 IR control panel is Wi-Fi (2.4GHz only) compatible. Download the *Radiant Health App* and install onto your mobile device.



**Figure 34. Radiant Health App Icon**

**REGISTER A NEW ACCOUNT**

1. Confirm your mobile device is on the same WiFi network you'll connect the sauna to.
2. Download the Radiant Health app from the Apple or Google store.
3. Install the app.
4. Open the app and register as a user.
5. Allow the app to discover devices.
6. Put your sauna into pairing mode.
  - a. Press and hold the Bluetooth button until you hear a beep.
  - b. Release the button and press it again immediately
7. Press Add Device in the app.
8. Enter your WiFi information to connect your sauna to WiFi (if needed).
9. Your sauna will be added as a device on your app.

## SECTION 8. HOW TO USE A SAUNA

- Devote adequate time to completely relax while taking a sauna.
- Before using the sauna, avoid eating a large meal and drinking alcoholic beverages.
- If taking prescribed medications and/or under the care of a physician, consult with them prior to using the sauna.
- Remove clothing and jewelry. Optionally, wear loose-fitting clothes.
- Enjoy listening to audio books or music while relaxing in the sauna. Adjust the ceiling vent to provide adequate air circulation.
- If desired, add colored light therapy to the experience.
- If desired, add a few drops of aromatherapy oil to the fragrance holder.
- **DO NOT** smoke, exercise or drink alcoholic beverages while in the sauna.
- An infrared sauna produces infrared wavelengths that are absorbed by skin tissue in a span of 10-15 minutes. It is not necessary to wait until the sauna has reached maximum temperature. The absorption rate is the same whether the sauna is warming up or at its maximum temperature.
- After ten (10) minutes or when perspiration begins, exit from the sauna, relax at room temperature, followed by a cool shower or cold plunge.
- Stay hydrated, drinking plain water or water with electrolytes.
- The allotted cool down time should equal the amount of time occupying the sauna. The amount of time varies by the individual.
- Step back into the sauna and remain for five (5) or ten (10) minutes.
- Repeat the cycle two (2) or three (3) more times. End with a brisk shower, rinsing in cool water.
- When you have completed the final sauna session, turn off power to the sauna.
- Open the door and use a clean damp cloth to wipe down the walls, bench and floor areas.
- Enjoy a final shower or bath to cool down. Bask in the special sauna “after glow”. Partake in a healthy snack and/or a cool, refreshing drink.
- Put on clothing only after perspiration has stopped and the body is completely dry.



Shower



Sauna



Shower



Rest/Relax



Hydrate

**SECTION 9. MAINTENANCE**

Inspect the sauna at the end of each day of use to ensure the control panel and system are turned OFF.

Keep the sauna clean and odor free. Use towels or mats on benches and floor as perspiration otherwise penetrates the soft wood. To clean and remove perspiration stains, use soap or detergent in warm water, best applied with a scrub brush. Badly soiled surfaces may require sanding. Sand paper wrapped around a wooden block works well.

Air out the sauna often by keeping the door and vent open when the sauna is not in use. Saunas that are used daily should be wiped down at least once a week to keep them clean and air fresh.

Inspect benches and supporting structure annually for potential deterioration due to age, dry rot, and neglect. Avoid hazards and personal injury by immediately replacing boards that show signs of deterioration.

**SECTION 10. TROUBLESHOOTING****Control Panel Touch Pad Indicators Not Illuminated**

Access the three (3) hatches on top of the ceiling. Verify all of the cable connectors are locked and engaged between the associated cable harnesses.

Ensure the power cord is connected to the correct dedicated electrical receptacle.

Ensure there is no damage to the electrical receptacle and power cord.

Ensure the dedicated circuit breaker for the sauna is not tripped (electrical power is available at the receptacle).

Raise the bench seat and examine the condition of the circuit breaker on the main controller. Ensure the circuit breaker on the controller has not tripped. Ensure the power switch on the main controller is turned ON.

**Sauna Not Heating**

Ensure the power cord is connected to the correct dedicated electrical receptacle.

Ensure there is no damage to the electrical receptacle and power cord.

Ensure the dedicated circuit breaker for the sauna is not tripped (electrical power is available at the receptacle).

Raise the bench seat and examine the condition of the circuit breaker on the main controller. Ensure the circuit breaker on the controller has not tripped. Ensure the power switch on the main controller is turned ON.

Ensure the temperature set point is greater than the actual sauna temperature (controller demands heat).

**Door Rubbing or Binding**

Ensure the walls, ceiling, and floor of the sauna are assembled properly.

Using a bubble level, ensure the floor of the sauna is laying flat and level. If necessary insert (a) small shim(s) beneath the floor of the sauna to adjust for level.

**SECTION 11. SPECIFICATIONS**

Product Name:	Pause P-2.5H   P-2.5H-CA Pause P-3H   P-3H-CA
Product Number:	P-2.5H   P-2.5H-CA (IG-825-RH) P-3H   P-3H-CA (IG-830-RH)
Product Dimensions:	(Inches) P-2.5H   P-2.5H-CA: 43-3/4" D x 64-5/16" W x 76-5/16" H Depth with Overhang = 47-5/8" (Metric) P-2.5H   P-2.5H-CA: 111.1cm D x 163.3cm W x 193.8cm H Depth with Overhang = 121cm (Inches) P-3H   P-3H-CA: 43-3/4" D x 71-3/8" W x 76-5/16" H Depth with Overhang = 47-5/8" (Metric) P-3H   P-3H-CA: 111.1cm D x 181.3cm W x 193.8cm H Depth with Overhang = 121cm
Product Net Weight:	P-2.5H   P-2.5H-CA: 394.6 Lbs (179 Kg) P-3H   P-3H-CA: 418.88 Lbs (190 Kg)
Power Requirements:	120 VAC, 20 Amps
Power Consumption:	P-2.5H   P-2.5H-CA: 2200 Watts (Cert. 2260 W) P-3H   P-3H-CA: 2200 Watts (Cert. 2260 W)
Wood Species:	Canadian Hemlock

## SECTION 12. INFRARED SAUNA WARRANTY

Radiant Health warrants our Pause Line of Infrared saunas (warranted products) against malfunction or defects in materials or workmanship for the period of time and in accordance with the conditions set forth below. This warranty only applies to products shipped to and used within the United States and Canada in areas where Radiant Health delivers.

This warranty applies only when the product is installed according to Radiant Health printed instructions, properly maintained, and not subjected to misuse or abuse.

**Lifetime Limited Warranty on the Carbon Flow Emitters for Residential Use:** Radiant Health or its authorized representative will provide parts to replace manufacturing or workmanship defects for the lifetime of the product from the date of purchase, including freight for the first five years. For the period beyond 5 years, the customer pays the freight. Warranty items may have to be inspected at the factory first before final approval.

**Other electrical components are covered separately in the warranty (see other sections).**

**Five Year Warranty on Electrical and Controls:** Radiant Health or its authorized representative will provide parts to replace manufacturing or workmanship defects for a period of 5 years from the date of purchase. Electrical includes all cords, internal wiring, digital control system and related electrical wiring. This does not include the speakers.

**One Year Speaker Warranty:** Radiant Health or its authorized representative will provide parts to replace manufacturing or workmanship defects for a period of one year from the date of purchase.

**Limited Lifetime Infrared Sauna Enclosure's Wood Components Warranty:** Radiant Health will provide parts to replace those with manufacturing or workmanship defects for the lifetime of the product. Since the wood used in saunas has been kiln dried, a certain amount of expansion and contraction occurs in the wood in a sauna environment. This may result in minor cracks, which is considered normal and not covered under any warranty.

**Warranty Labor:** For residential installation in the United States and Canada, Radiant Health will provide reasonable pre-approved onsite labor to replace defective parts for a period of two years from the date of purchase. After 2 years, labor will be covered for factory performed repairs only. All warranty labor must be pre-approved with a Work Authorization Number provided by Radiant Health prior to work being performed. Only authorized Radiant Health representatives may perform the work. Any charges for parts or labor incurred before receiving approval by Radiant Health shall not apply.

**Return Procedure and Authorization Number:** A returned goods authorization number (RGA#) supplied by a Radiant Health representative must accompany all returned items. Items returned without an RGA# will not be repaired or replaced. In the event of a malfunction or defect covered under the terms of this warranty, contact Radiant Health by calling 1-888-291-6544. Warranty covers the cost of all replacement parts. All freight charges are the responsibility of the customer.

**Commercial Application:** The above conditions also apply for commercial use, except the following time periods will be employed:

- Ten Year Warranty on Carbon Flow Emitters.
- Five Year Warranty on Electrical and Controls.
- One Year Warranty on Speakers.
- One Year Warranty on Wood Components.



**Warranty Disclaimers:** This warranty is void if alterations have been made in the physical construction of the product. Alterations include but are not limited to: changing any electrical component, any electrical conversions, adding additional time or temperature devices, or using these products with non Radiant Health components.

Radiant Health shall not be liable for loss of use of the Radiant Health sauna or other incidental or consequential costs, expenses or damages. Any implied warranty shall have duration equal to the duration of the applicable warranty stated above. Under no circumstances shall Radiant Health or any of its representatives be held liable for injury to any person or damage to any property, however it might arise.

Warranty is not transferable between parties and only applies to the original purchaser of the product and proof of original purchase must be provided.

Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitations or exclusions may not apply to you.

### **Contacting Us**

If you have any questions or need assistance, please don't hesitate to reach out. You can contact us at [info@radianthealth.com](mailto:info@radianthealth.com) or **1-888-291-6544**. We're here to help!

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