

A woman with long, wavy red hair is sitting in a wooden sauna. She is wearing a black tank top and has her eyes closed, appearing to be in a state of relaxation or meditation. The sauna's interior is made of light-colored wooden slats. A semi-transparent dark red rectangular box is overlaid on the lower half of the image, containing white text.

Installation & Operating Instructions

Love your Sauna. Live a Radiant Life.



Radiant Health



INFRARED SAUNA

Installation and Operating Instructions

Pause P-1H | P-1H-CA

Pause P-2H | P-2H-CA

This Product is covered by:
US Patents No. 8,692,168
Canadian Patents No. 2,729,500
2,794,059 & 2,813,340
and other Patents Pending.



FOR YOUR RECORDS

Model Number: _____

Serial Number: _____

Date Purchased: _____

If questions arise regarding this product or this manual, please contact *Radiant Health* at 1-888-291-6544 or support@radianthealth.com

IMPORTANT: **Radiant Health** reserves the right to change specifications or design without notification and without incurring any obligation.

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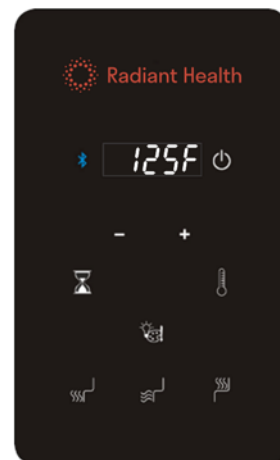
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SECTION 1. BEFORE YOU BEGIN

This manual is for installation and operation of an Radiant Health Series P-1H | P-1H-CA or P-2H | P-2H-CA sauna with an SL2 IR control panel.



P-1H | P-1H-CA or P-2H | P-2H-CA Sauna
(IG-810-RH, IG-820-RH)



SL2 IR Control Panel

Use these instructions when assembling the sauna. For best results and for protection of product warranty, please read, understand and follow all safety information, safety placards, and installation and operating instructions prior to starting the installation process.

If questions arise regarding this product or this manual, please contact *Radiant Health* at 1-888-291-6544 or support@radianthealth.com

SECTION 2. SAFETY INFORMATION

2.1. CONSTRUCTION and INSTALLATION SAFETY



WARNING - ELECTRIC SHOCK HAZARD: High voltage exists within this equipment. There are no user-serviceable parts within this equipment. Have the equipment serviced only by qualified and licensed personnel in accordance with local and national codes.



WARNING - ELECTRIC SHOCK HAZARD: DO NOT install electrical receptacles inside the sauna.



WARNING: If installing a fire sprinkler system inside the sauna, ensure it is properly rated for sauna room temperatures.



CAUTION: When assembly is completed, ensure proper ventilation is provided and airflow is not restricted.



CAUTION: Loose electrical connections can cause heat damage to wires, terminal blocks and other components. Improper connections may void product warranty. Ensure all electrical connections are installed and inspected by qualified and licensed personnel.



IMPORTANT: The door to the sauna must open outward, to the exterior of the sauna.



IMPORTANT: DO NOT install a lock or mechanical locking device onto the door of the sauna. If needed, use only a magnetic or spring-loaded catch mechanism that allows the door to open when pressed or pulled.



IMPORTANT: To prevent electrical shock, provide adequate electrical grounding to the electrical receptacle.



IMPORTANT: Do not install a shower in the sauna.

NOTE: To protect product warranty, only qualified licensed personnel should perform service to this equipment.

NOTE: A GFCI (Ground-Fault Circuit Interrupter) device is not required by NEC. Only install a GFCI if required by local codes, however, be aware this could cause nuisance electrical circuit trips during use of the product.

2.2. USER and OPERATIONAL SAFETY



WARNING: Prolonged exposure to elevated temperatures can induce hyperthermia. Hyperthermia occurs when internal body temperature reaches several degrees above normal (98.6°F). Symptoms of hyperthermia include an increase in body temperature, dizziness, lethargy, drowsiness, and fainting. Effects of hyperthermia include failure to perceive heat, failure to recognize the need to exit the sauna, unawareness of impending hazard, fetal damage in pregnant women, physical inability to exit the sauna and unconsciousness.



WARNING: DO NOT take a sauna if using alcohol, recreational drugs, or prescribed medication as these may greatly increase risk of hyperthermia, personal injury or death.



WARNING - FIRE HAZARD: DO NOT use the sauna for drying clothes, bathing suits, towels, etc.



WARNING - FIRE HAZARD: IMMEDIATELY DISCONTINUE using the sauna if the walls or ceiling exhibit unusual discoloration and/or darken in color.



WARNING - HOT SURFACES: The IR emitters become hot during operation. Keep hair, head, hands, body, and appendages on the safe side of guard rails. Provide close visual supervision to children, minors, and vulnerable individuals while in use.



CAUTION: The benches have been tested to ISO 7173 standard and have a maximum weight limit of 250 pounds per seating position.



IMPORTANT: If pregnant or a person in poor health, consult with a physician before using sauna.



IMPORTANT: DO NOT exercise, play or roughhouse while using the sauna. Be safe and respectful of everyone.



IMPORTANT: Keep children, minors, and vulnerable individuals safe. Be a responsible sauna user. When needed, provide operating instructions to those less experienced. Keep operation of the sauna safe for yourself and others to enjoy.



IMPORTANT: Do not spray water on infrared emitters. Use of water on infrared emitters may cause damage and will void the warranty.



IMPORTANT INSTALLATION NOTICE: Before using your sauna, please **carefully review all installation specifications** to ensure compliance and safe operation.

You may have purchased accessories sold separately from Radiant Health. These accessories may have **their own installation and electrical requirements**.

It is the **owner's responsibility** to ensure all components are installed according to their respective requirements. Use of unauthorized accessories may **compromise safety** and **void warranties**.

If you have any questions, please contact us at **Radiant Health** for assistance.

NOTE: Inspect the sauna regularly. Check for maintenance of the floor, control panel, and benches. Replace wood surfaces should any show signs of deterioration.

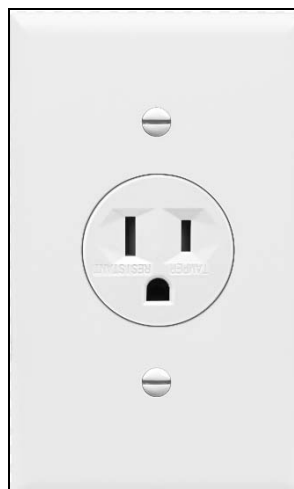
SECTION 3. INSTALLATION REQUIREMENTS

To ensure safe use of the sauna, verify the following criteria are met:

- Two (2) adults are required for the assembly and installation of the sauna.
- Ensure all electrical wiring is installed in accordance with National, State, Provincial, and local codes.
- The sauna is designed to operate on 120 Volts AC (standard household current).
- The sauna requires 15 amp service. Install electrical wire that is rated appropriately to meet or exceed the *Maximum Current Load* from the electrical panel to the receptacle. For safety, do not use extension cords, undersized, or inappropriately rated wiring.

Model Number	Maximum Current Load	Wire Rating (Minimum)
P-1H P-1H-CA (IG-810-RH)	15 Amp	#2 14AWG +Gr
P-2H P-2H-CA (IG-820-RH)	15 Amp	#2 14AWG +Gr

- The power cord extends ~8' from the lower right corner on the back of the floor.
- A 120 VAC dedicated circuit is recommended to avoid unnecessary tripping of the assigned circuit breaker.
- Ensure the circuit breaker is rated to *ONLY* meet the design limit of the *Maximum Current Load*. Do not install an oversized/over-rated circuit breaker. Do not exceed the safety rating of the *Maximum Current Load*.



5-15R (15 Amp) Receptacle

Figure 1.

- Do not operate the sauna should the power cord or connector become damaged or adversely discolored.
- Ventilation must comply with instructions provided in this manual.

SECTION 4. PARTS LIST and RECOMMENDED TOOLS

PARTS LIST

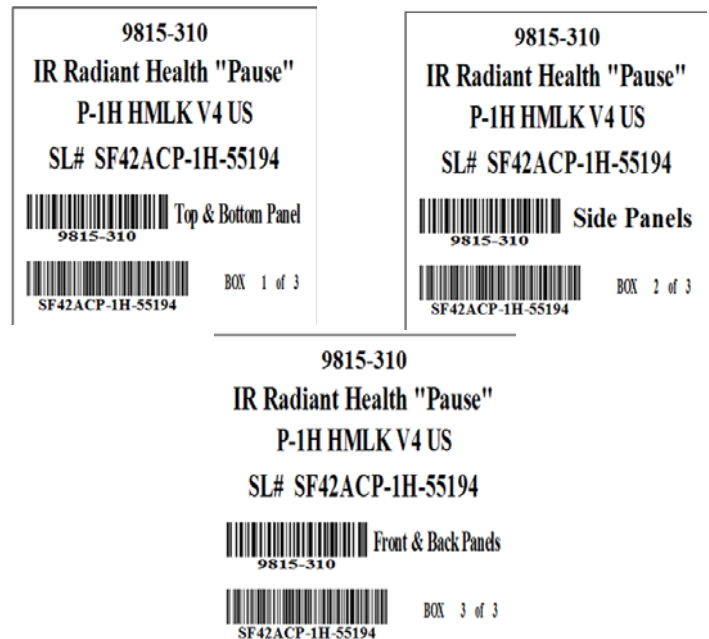
Inspect and verify the packaging includes the following materials.

- **Box #1:** Floor, ceiling, bench skirt, bench, and door handle.
- **Box #2:** Left and right walls.
- **Box #3:** Front and back walls.

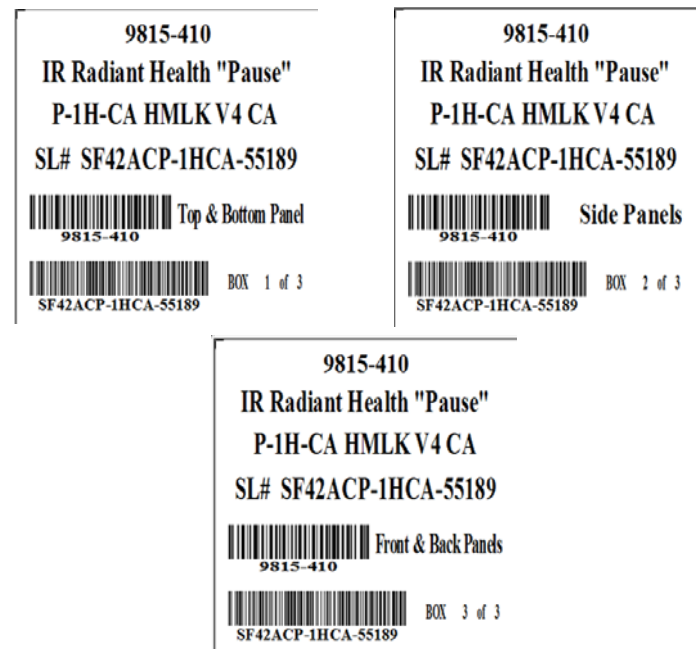
Each box label indicates the model of the sauna and serial number. The label also provides a brief description of the box contents.

Should it be necessary to contact Radiant Health support, record the model and serial numbers from each box.

Sample of P-1H Box Labels



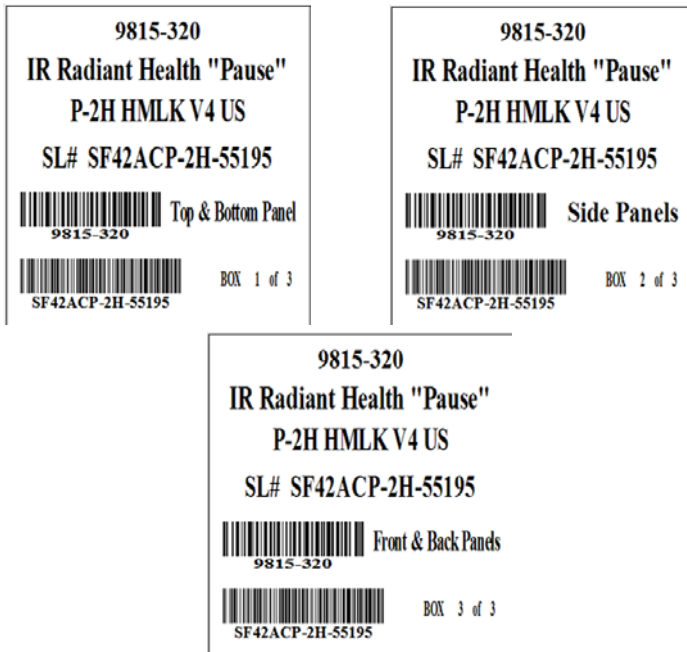
Sample of P-1H-CA Box Labels



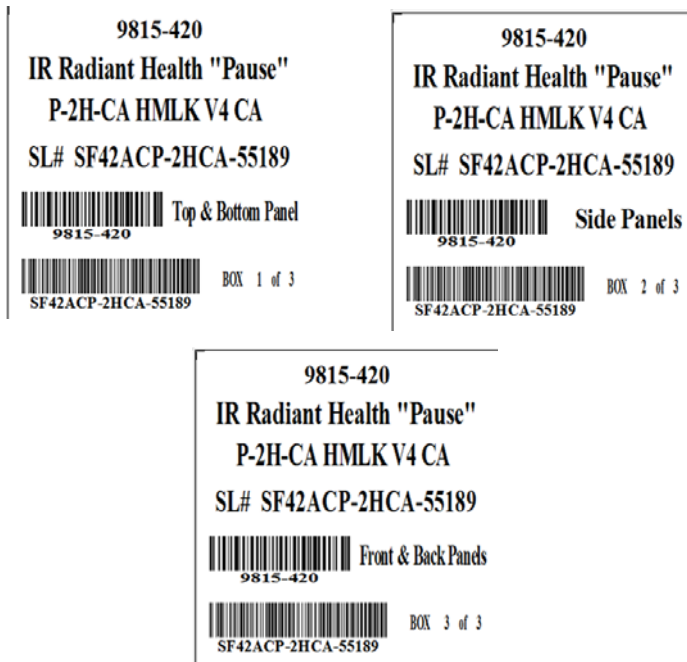
RECOMMENDED TOOLS

- #2 Phillips Head Screw Driver
- Bubble level

Sample of P-2H Box Labels



Sample of P-2H-CA Box Labels



SECTION 5. SAUNA ASSEMBLY

Use these instructions for assembling a 1- and 2-person sauna. For illustration purposes, the 1-person sauna is shown.

LAYING THE FLOOR PANEL

1. Place the floor panel on a flat, level surface, between 3 and 6 inches away from nearby walls, and no more than 5 feet from the dedicated electrical receptacle.
DO NOT connect the power cord into the receptacle at this time.
2. Position the floor panel so the IR floor emitters are oriented towards the front of the sauna.
3. Using a bubble level, check the floor panel for level. If necessary, use shims beneath the floor panel to make level.
4. Ensure all cables and connectors attached to the floor panel are pulled in away from the edges.
5. Place the power cord on the outside of the floor panel.

INSTALLING BACK WALL SECTION

6. Place the back wall section into the corresponding slot on the back side of the floor panel.
7. Hold the back wall in place until right wall section is installed.

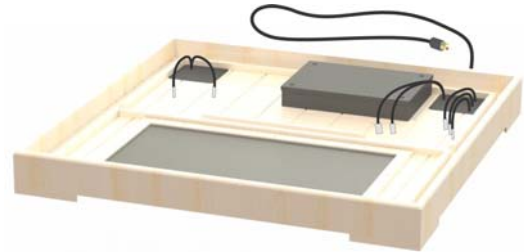


Figure 2. Laying the Floor Panel



Figure 3. Installing Back Wall Section

INSTALLING RIGHT WALL SECTION

8. Place the *Right* wall section into the corresponding slot on the *Right* side of the floor panel.
9. Lift up the *Right* wall and slide the edge brackets into the mating brackets located on the back wall.



Figure 4. Installing Right Wall Section

INSTALLING LEFT WALL SECTION

10. Place the *Left* wall section into the corresponding slot on the *Left* side of the floor panel.
11. Lift up the *Left* wall and slide the edge brackets into the mating brackets located on the back wall.
12. When the wall panels are mated correctly, verify the top edges where the corners meet are flat and flush.



Figure 5. Installing Left Wall Section

INSTALLING BENCH SKIRT

13. Insert the bench skirt between the left and right wall panel tracks.
14. Pull loose cables towards the back wall, away from the bench skirt.
15. Slide the bench skirt all the way to the floor. Do not latch the bench skirt to the left and right walls at this time.



Figure 6. Installing Bench Skirt

INSTALLING BENCH SEAT

16. With the power junction box facing towards you, slide the bench seat down against the back wall.
17. Tilt the bench seat up against the back wall.



Figure 7. Installing Bench Seat

ELECTRICAL CONNECTIONS - Beneath Bench, Right Corner

18. Connect the #3 cable from the distribution plate to the back wall #3 cable.
19. Connect the #5 cable from the distribution plate to the back wall #5 cable.
20. Connect the R1 cable from the distribution plate to the right wall junction box R1 cable.

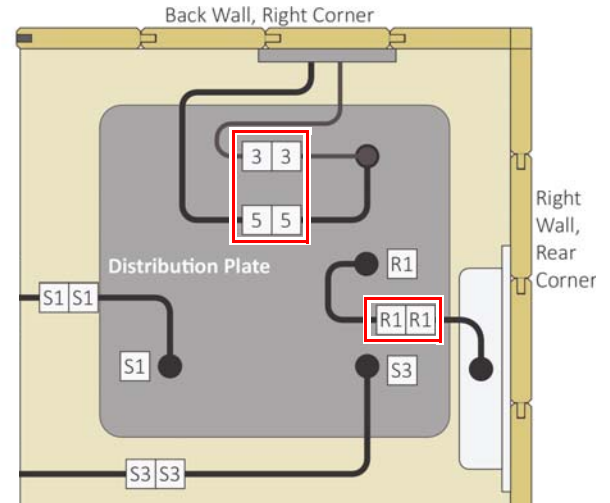


Figure 8. Beneath Bench, Right Corner

21. Connect the #S1 cable from the distribution plate to the bench seat #S1 cable.
22. Connect the #S3 cable from the distribution plate to the bench skirt #S3 cable.

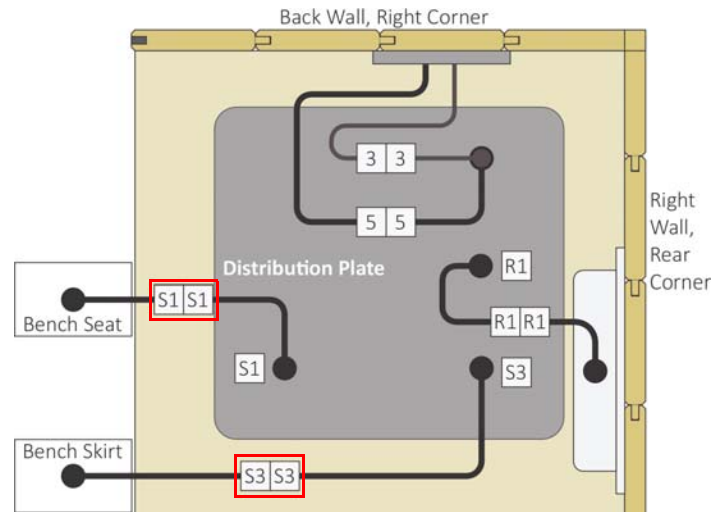


Figure 9. Connecting Bench Seat and Skirt

ELECTRICAL CONNECTIONS - Beneath Bench, Left Corner

23. Connect the #L1 cable from the distribution plate to the left wall #L1 cable.
24. **For P-2H/P-2PH-CA saunas only;** connect the #L2 cable from the distribution plate to the left wall #L2 cable.
25. Connect the #B1 cable from the distribution plate to the back wall #B1 cable.

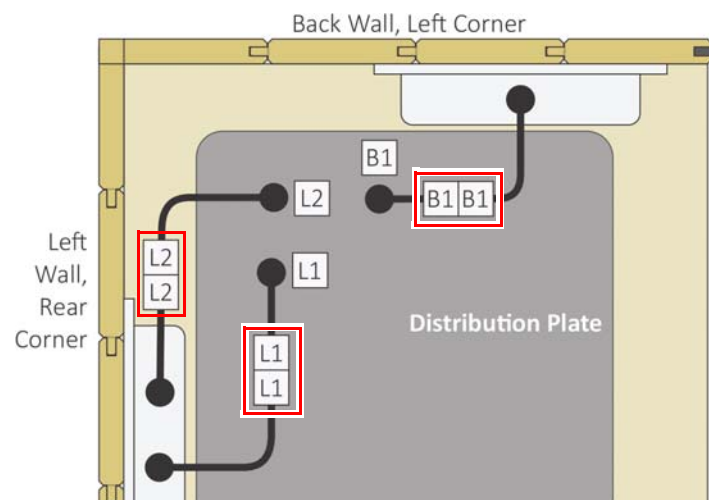
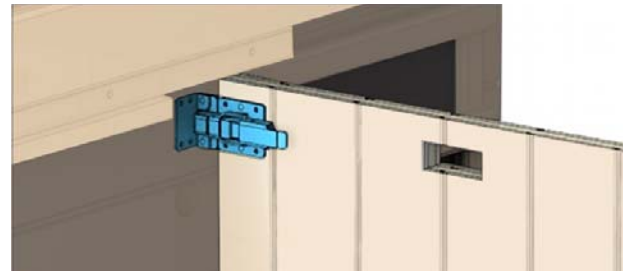


Figure 10. Beneath Bench, Left Corner

[illegible]

Radiant Health Series Revision A

INSTALLING FRONT WALL

CAUTION: Installing the glass requires two people. Wear gloves with strong grip while handling the glass. Do not allow the glass to touch hard ground as it may shatter.

30. Place the front wall into the corresponding slot on the front of the floor panel.
31. Lift the front wall and slide the left and right brackets onto the edge brackets of the left and right walls. Press the front wall down into place.

All wall sections should now be attached and secure.
32. Verify the top edge of all wall sections are level and flush.



Figure 14. Installing Front Wall

INSTALLING DOOR HANDLE

33. Remove door handle assembly from its packaging.
34. Loosen the four (4) hex head set screws located on either side of the interior handle shafts using the Allen wrench provided with the handle kit.
35. Remove the interior handle from the handle assembly.

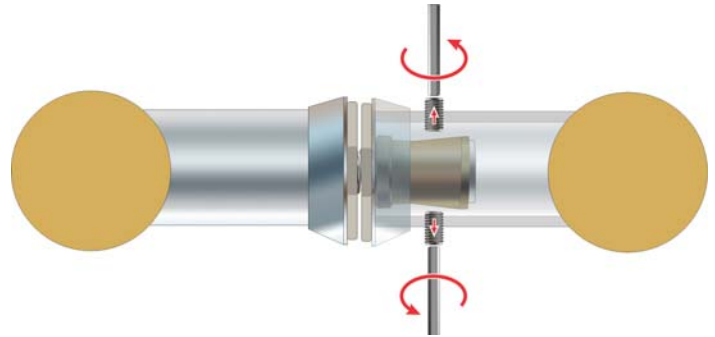


Figure 15. Loosening Hex Head Set Screws

36. Remove the hardware assemblies from the exterior door handle using a Phillips head screwdriver.

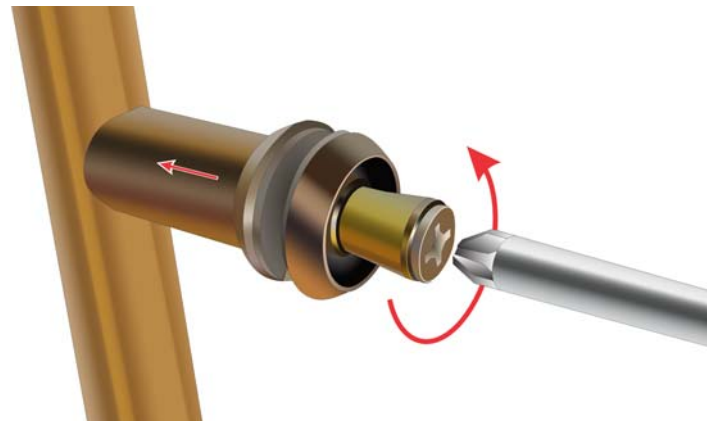


Figure 16. Removing Hardware Assemblies

37. Arrange the hardware for handle installation as shown in Figure 17. Note the orientation of the tapered shafts that slide onto the bolts. The taper will narrow towards the glass door.
38. From the interior side of glass door, install the plastic washer, decorative metal flange, tapered shaft and bolt.
39. From the exterior side of glass door, install the plastic washer and decorative metal flange onto the end of the bolt.

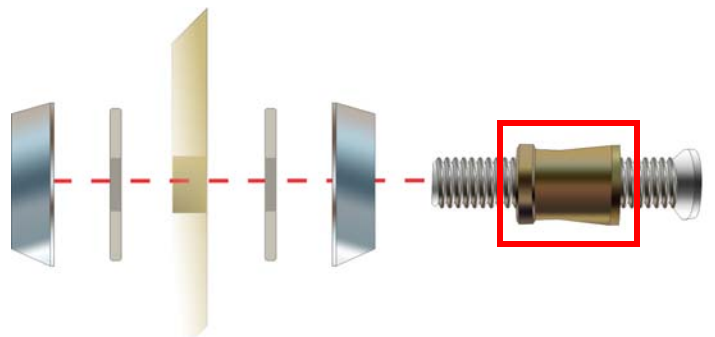


Figure 17. Installing Hardware

The assembled hardware on either side of the door should look like the arrangement shown in Figure 18.

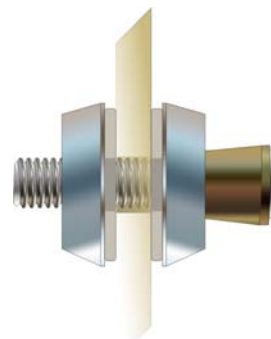


Figure 18. Assembled Hardware

40. Attach the exterior handle to the exterior side of the glass door using a Phillips head screw driver.

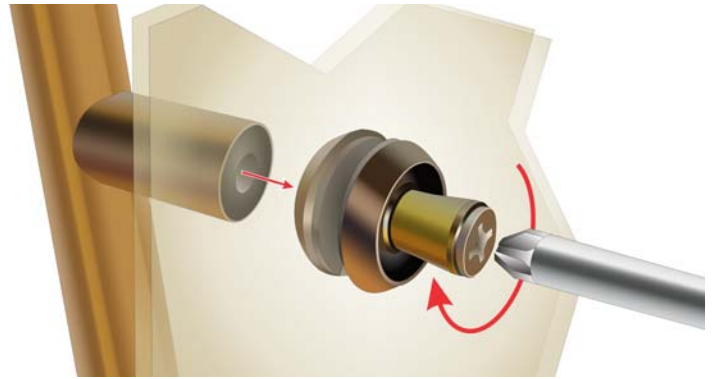


Figure 19. Attaching Exterior Handle

41. Slide the shafts of the interior handle over the exposed tapered shaft and head of the bolt, pressing firmly into the decorative flanges.
42. Tighten the four (4) hex head set screws to attach the interior handle using the Allen head wrench.

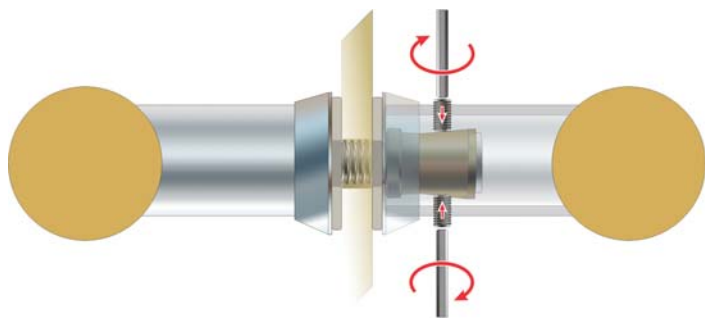


Figure 20. Attaching Interior Handle

INSTALLING CEILING PANEL

43. From the top of the front (and back of left wall on **P-2H/P-2H-CA saunas**) and back wall sections, pull the ends of the cable harnesses out and over the outside edges.
44. Place four (4) Styrofoam packaging blocks on the top four corners of the sauna.
45. Gently place the ceiling panel on top of the Styrofoam blocks.
46. Align the placement of the ceiling panel with all four walls.



Figure 21. Installing Ceiling

47. Route the ends of the cable harnesses up through the cable openings in the ceiling.
48. Remove the two (2) rear-most Styrofoam blocks and gently lower rear portion of the ceiling. Ensure that the cables are not pinched.
49. Remove the two (2) remaining Styrofoam blocks and lower the front port of the ceiling into place, ensuring the front cable is not pinched.

ELECTRICAL CONNECTIONS - Ceiling, Back Right Corner

50. From the top of the ceiling, open the hatch located on the back right.
51. Fish out the two (2) cables from the hatch.
52. Connect the back wall #3 cable to the #3 ceiling cable.
53. Connect the back wall #5 cable to the #5 ceiling cable.
54. Dress the cables into the trench.
55. Close the hatch.

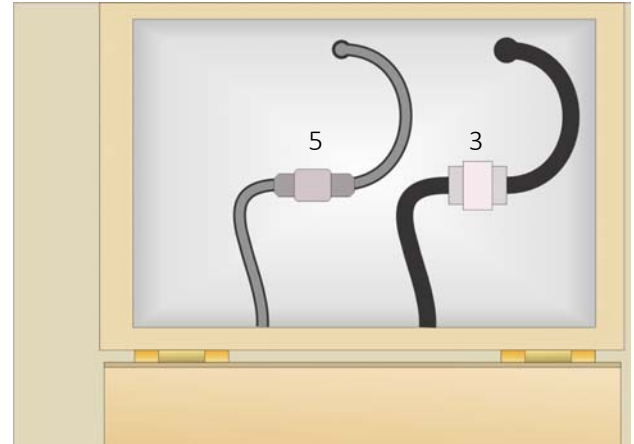


Figure 22. Ceiling, Back Right Corner

ELECTRICAL CONNECTIONS - Ceiling, Front Left Corner

56. From the top of the ceiling, open the hatch located on the front left.
57. Fish out the cable(s) from the hatch.
58. Connect left wall CN1 cable to the CN1 ceiling cable.
59. Connect left wall G cable to the G ceiling cable.
60. **For P-2H/P-2H-CA saunas only;** connect the left wall FR cable to the FR ceiling cable.
61. Dress the cables into the trench.
62. Close the hatch.

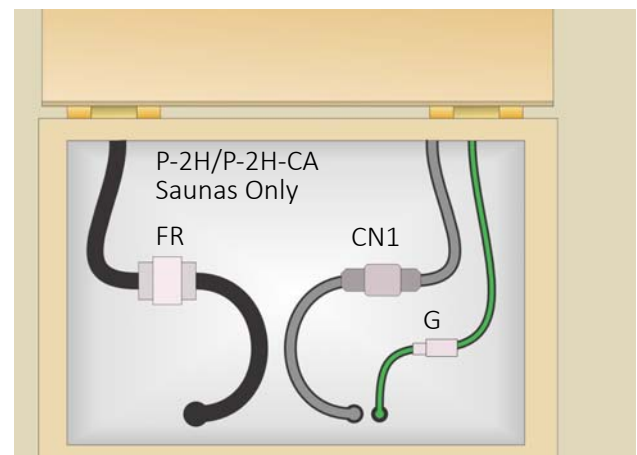


Figure 23. Ceiling, Front Left Corner

ELECTRICAL CONNECTIONS - Ceiling, Back Left Corner

NOTE: These steps are for P-2H/P-2H-CA saunas only.

63. From the top of the ceiling, open the hatch located on the back left corner.
64. Fish out the cable from the hatch.
65. Connect the left back wall FR cable to the FR ceiling cable.
66. Dress the cables into the trench.
67. Close the hatch.

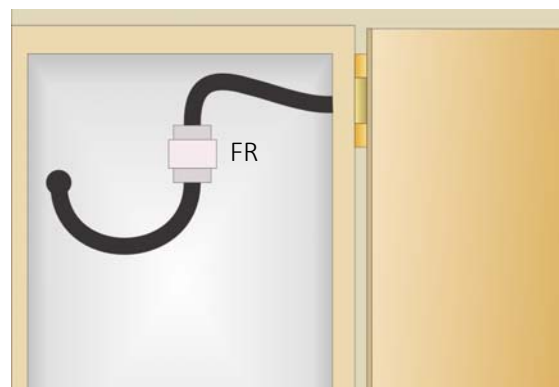


Figure 24. Ceiling, Back Left Corner

INSTALLING CUP HOLDER(S)

68. Hang the cup holder(s) onto dovetail cleat(s) mounted on the wall(s).

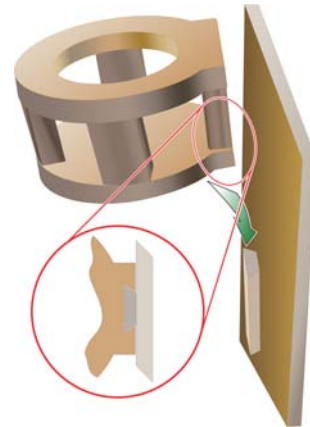


Figure 25. Installing Cup Holder

INSTALLING FRAGRANCE HOLDER

69. Hang the fragrance holder on any preferred location of an IR guard rail.



Figure 26. Installing Fragrance Holder

INSTALLING SAND TIMER

70. Locate the sand timer label and pre-drilled holes on the wall.
71. Attach the placard of the sand timer using the screws provided.



Figure 27. Installing Sand Timer

CONNECTING POWER

Connect the sauna power cord into a 15 amp /5-15R receptacle.

NOTE: Ensure the sauna is connected to a dedicated circuit that is configured for the correct electrical rating.

WARNING: Incorrectly connecting the sauna into a shared circuit will cause poor performance, circuit breaker tripping, and overheating of electrical wiring.



5-15R Receptacle



15 Amp Plug

Figure 28. Connecting Power

SECTION 6. OPERATING the CONTROL PANEL

The instructions provided here are for operating an SL2 IR control panel.

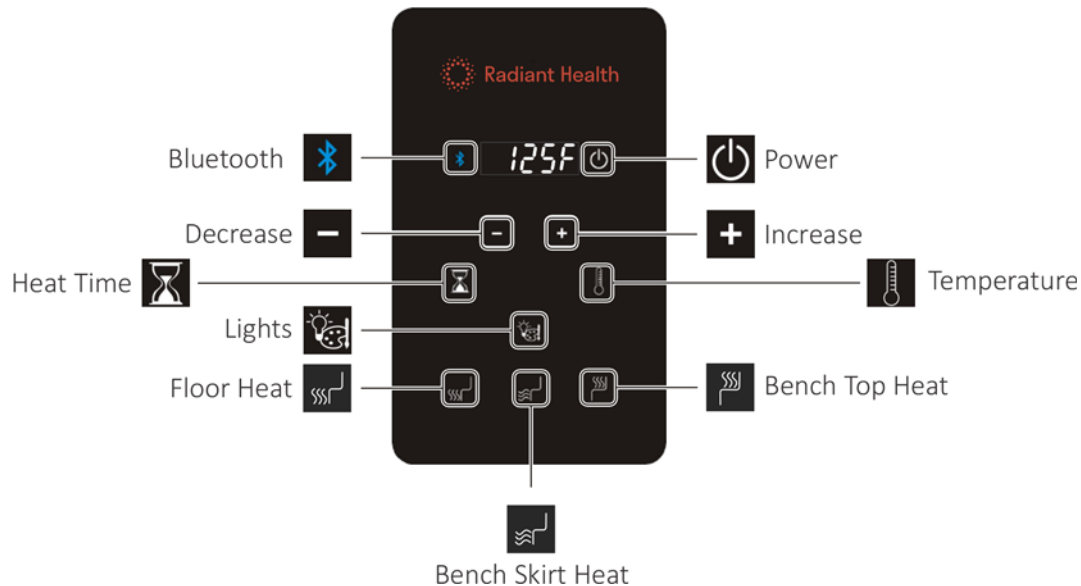


Figure 29. Control Panel Icons

APPLYING POWER

Press the **Power** icon once. The default settings for the temperature is 149°F (65°C), the duration is 60 minutes. These settings are adjustable (as described below) from 119° to 149° (48.3°C to 65°C). Duration of the sauna can be set from 0 to 60 minutes. Any changes are remembered by the control panel for your next session. Should power to the sauna be lost then restored, the settings will return to their default values.

Press the **Bench Top Heat** icon to turn on/off the bench heat.

Press the **Bench Skirt Heat** icon to turn on/off the skirt heat.

Press the **Floor Heat** icon to turn on/off the floor heat.

SETTING DURATION and TEMPERATURE

Press the **Heat Time** icon for time, then press the **Increase** or **Decrease** icon to increase or decrease the amount of minutes (in 15 minute increments) to the desired setting. The maximum setting is 60 minutes.

Press the **Temperature** icon to display the temperature setpoint.

LIGHTING OPERATION

Press the **Lights** icon to cycle through lighting options.

Sequence of colors are- White- Red- Green- Blue- Yellow- Aqua- Purple- Rotation of colors- Off.

Make a color choice, then set brightness. The brightness adjustment is available on the display for three (3) seconds. Press either the **Increase** or **Decrease** icon to increase or decrease the brightness. Brightness settings available are 25, 50, 75, and 100%.

Press and hold the **Lights** icon for three (3) seconds to turn off the light. Alternatively, cycle through the colors to turn off.

BLUETOOTH® AUDIO

To use the sauna's built-in speakers and microphone, press the **Bluetooth** icon to turn Bluetooth on or off. On your device, open Bluetooth settings and choose Radiant Health Audio to pair.



IMPORTANT: Most Apple® products are rated to operate within a temperature range of 32°F to 95°F (0°C to 35°C). The warranty for the Apple product may become null and void if operated inside a sauna where the temperature exceeds the manufacturers maximum recommended temperature rating.

SECTION 7. APP OPERATION

The SL2 IR control panel is Wi-Fi (2.4GHz only) compatible. Download the *Radiant Health App* and install onto your mobile device.



Figure 30. Radiant Health App Icon

REGISTER A NEW ACCOUNT

1. Confirm your mobile device is on the same WiFi network you'll connect the sauna to.
2. Download the Radiant Health app from the Apple or Google store.
3. Install the app.
4. Open the app and register as a user.
5. Allow the app to discover devices.
6. Put your sauna into pairing mode.
 - a. Press and hold the Bluetooth button until you hear a beep.
 - b. Release the button and press it again immediately
7. Press Add Device in the app.
8. Enter your WiFi information to connect your sauna to WiFi (if needed).
9. Your sauna will be added as a device on your app.

SECTION 8. HOW TO USE A SAUNA

- Devote adequate time to completely relax while taking a sauna.
- Before using the sauna, avoid eating a large meal and drinking alcoholic beverages.
- If taking prescribed medications and/or under the care of a physician, consult with them prior to using the sauna.
- Remove clothing and jewelry. Optionally, wear loose-fitting clothes.
- Enjoy listening to audio books or music while relaxing in the sauna. Adjust the ceiling vent to provide adequate air circulation.
- If desired, add colored light therapy to the experience.
- If desired, add a few drops of aromatherapy oil to the fragrance holder.
- **DO NOT** smoke, exercise or drink alcoholic beverages while in the sauna.
- An infrared sauna produces infrared wavelengths that are absorbed by skin tissue in a span of 10-15 minutes. It is not necessary to wait until the sauna has reached maximum temperature. The absorption rate is the same whether the sauna is warming up or at its maximum temperature.
- After ten (10) minutes or when perspiration begins, exit from the sauna, relax at room temperature, followed by a cool shower or cold plunge.
- Stay hydrated, drinking plain water or water with electrolytes.
- The allotted cool down time should equal the amount of time occupying the sauna. The amount of time varies by the individual.
- Step back into the sauna and remain for five (5) or ten (10) minutes.
- Repeat the cycle two (2) or three (3) more times. End with a brisk shower, rinsing in cool water.
- When you have completed the final sauna session, turn off power to the sauna.
- Open the door and use a clean damp cloth to wipe down the walls, bench and floor areas.
- Enjoy a final shower or bath to cool down. Bask in the special sauna “after glow”. Partake in a healthy snack and/or a cool, refreshing drink.
- Put on clothing only after perspiration has stopped and the body is completely dry.



Shower



Sauna



Shower



Rest/Relax



Hydrate

SECTION 9. MAINTENANCE

Inspect the sauna at the end of each day of use to ensure the control panel and system are turned OFF.

Keep the sauna clean and odor free. Use towels or mats on benches and floor as perspiration otherwise penetrates the soft wood. To clean and remove perspiration stains, use soap or detergent in warm water, best applied with a scrub brush. Badly soiled surfaces may require sanding. Sand paper wrapped around a wooden block works well.

Air out the sauna often by keeping the door and vent open when the sauna is not in use. Saunas that are used daily should be wiped down at least once a week to keep them clean and air fresh.

Inspect benches and supporting structure annually for potential deterioration due to age, dry rot, and neglect. Avoid hazards and personal injury by immediately replacing boards that show signs of deterioration.

SECTION 10. TROUBLESHOOTING**Control Panel Touch Pad Indicators Not Illuminated**

Access the three (3) hatches on top of the ceiling. Verify all of the cable connectors are locked and engaged between the associated cable harnesses.

Ensure the power cord is connected to the correct dedicated electrical receptacle.

Ensure there is no damage to the electrical receptacle and power cord.

Ensure the dedicated circuit breaker for the sauna is not tripped (electrical power is available at the receptacle).

Raise the bench seat and examine the condition of the circuit breaker on the main controller. Ensure the circuit breaker on the controller has not tripped. Ensure the power switch on the main controller is turned ON.

Sauna Not Heating

Ensure the power cord is connected to the correct dedicated electrical receptacle.

Ensure there is no damage to the electrical receptacle and power cord.

Ensure the dedicated circuit breaker for the sauna is not tripped (electrical power is available at the receptacle).

Raise the bench seat and examine the condition of the circuit breaker on the main controller. Ensure the circuit breaker on the controller has not tripped. Ensure the power switch on the main controller is turned ON.

Ensure the temperature set point is greater than the actual sauna temperature (controller demands heat).

Door Rubbing or Binding

Ensure the walls, ceiling, and floor of the sauna are assembled properly.

Using a bubble level, ensure the floor of the sauna is laying flat and level. If necessary insert (a) small shim(s) beneath the floor of the sauna to adjust for level.

SECTION 11. SPECIFICATIONS

Product Name:	Pause P-1H P-1H-CA Pause P-2H P-2H-CA
Product Number:	P-1H P-1H-CA (IG-810-RH) P-2H P-2H-CA (IG-820-RH)
Product Dimensions:	(Inches) P-1H P-1H-CA: 36" D x 36" W x 76-5/16"H Depth with Overhang = 39-7/16" (Metric) P-1H P-1H-CA: 91.3cm D x 91.3cm W x 193.8cm H Depth with Overhang = 100.2cm (Inches) P-2H P-2H-CA: 39-13/16" D x 47-3/4" W x 76-5/16"H Depth with Overhang = 43-3/8" (Metric) P-2H P-2H-CA: 101.3cm D x 121.3cm W x 193.8cm H Depth with Overhang = 110.2cm
Product Net Weight:	P-1H P-1H-CA: 242.5 Lbs (110 Kg) P-2H P-2H-CA: 299.8 Lbs (136 Kg)
Power Requirements:	120 VAC, 15 Amps
Power Consumption:	P-1H P-1H-CA: 1350 Watts (Cert. 1410 W) P-2H P-2H-CA: 1580 Watts (Cert. 1690 W)
Wood Species:	Canadian Hemlock

SECTION 12. INFRARED SAUNA WARRANTY

Radiant Health warrants our Pause Line of Infrared saunas (warranted products) against malfunction or defects in materials or workmanship for the period of time and in accordance with the conditions set forth below. This warranty only applies to products shipped to and used within the United States and Canada in areas where Radiant Health delivers.

This warranty applies only when the product is installed according to Radiant Health printed instructions, properly maintained, and not subjected to misuse or abuse.

Lifetime Limited Warranty on the Carbon Flow Emitters for Residential Use: Radiant Health or its authorized representative will provide parts to replace manufacturing or workmanship defects for the lifetime of the product from the date of purchase, including freight for the first five years. For the period beyond 5 years, the customer pays the freight. Warranty items may have to be inspected at the factory first before final approval.

Other electrical components are covered separately in the warranty (see other sections).

Five Year Warranty on Electrical and Controls: Radiant Health or its authorized representative will provide parts to replace manufacturing or workmanship defects for a period of 5 years from the date of purchase. Electrical includes all cords, internal wiring, digital control system and related electrical wiring. This does not include the speakers.

One Year Speaker Warranty: Radiant Health or its authorized representative will provide parts to replace manufacturing or workmanship defects for a period of one year from the date of purchase.

Limited Lifetime Infrared Sauna Enclosure's Wood Components Warranty: Radiant Health will provide parts to replace those with manufacturing or workmanship defects for the lifetime of the product. Since the wood used in saunas has been kiln dried, a certain amount of expansion and contraction occurs in the wood in a sauna environment. This may result in minor cracks, which is considered normal and not covered under any warranty.

Warranty Labor: For residential installation in the United States and Canada, Radiant Health will provide reasonable pre-approved onsite labor to replace defective parts for a period of two years from the date of purchase. After 2 years, labor will be covered for factory performed repairs only. All warranty labor must be pre-approved with a Work Authorization Number provided by Radiant Health prior to work being performed. Only authorized Radiant Health representatives may perform the work. Any charges for parts or labor incurred before receiving approval by Radiant Health shall not apply.

Return Procedure and Authorization Number: A returned goods authorization number (RGA#) supplied by a Radiant Health representative must accompany all returned items. Items returned without an RGA# will not be repaired or replaced. In the event of a malfunction or defect covered under the terms of this warranty, contact Radiant Health by calling 1-888-291-6544. Warranty covers the cost of all replacement parts. All freight charges are the responsibility of the customer.

Commercial Application: The above conditions also apply for commercial use, except the following time periods will be employed:

- Ten Year Warranty on Carbon Flow Emitters.
- Five Year Warranty on Electrical and Controls.
- One Year Warranty on Speakers.
- One Year Warranty on Wood Components.

Warranty Disclaimers: This warranty is void if alterations have been made in the physical construction of the product. Alterations include but are not limited to: changing any electrical component, any electrical conversions, adding additional time or temperature devices, or using these products with non Radiant Health components.

Radiant Health shall not be liable for loss of use of the Radiant Health sauna or other incidental or consequential costs, expenses or damages. Any implied warranty shall have duration equal to the duration of the applicable warranty stated above. Under no circumstances shall Radiant Health or any of its representatives be held liable for injury to any person or damage to any property, however it might arise.

Warranty is not transferable between parties and only applies to the original purchaser of the product and proof of original purchase must be provided.

Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitations or exclusions may not apply to you.

Contacting Us

If you have any questions or need assistance, please don't hesitate to reach out. You can contact us at info@radianthealth.com or **1-888-291-6544**. We're here to help!

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